

CapMetro

Transit Stop Amenities

CapMetro Board of Directors

February 2026

Agenda

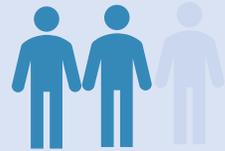
- Overview of Transit Stop & Station Design Guidelines
- Amenity Dashboard Functionality for CapMetro.org
- Update on Amenity Maintenance



CapMetro Stop and Station Types



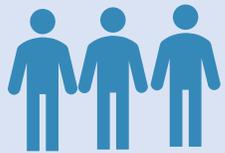
Poles are standard at all bus stops.



15-50 RIDERS
or <15 with a long wait



Poles, benches, and trash cans are standard at 15-50 riders.



50+ RIDERS



Poles, benches, trash cans, and shelters are standard at 50+ riders.

*Conceptual rendering that displays key amenities. Full amenity list available in SSG document.

Current Shelters, Benches, and Waste Receptacles



904 STOPS WITH
SHELTERS



1,484 STOPS WITH
BENCHES



1,593 STOPS WITH
WASTE RECEPTACLES

2,343* Total In Service Stops

*Based on the January 2026 service change number of stops and amenities.



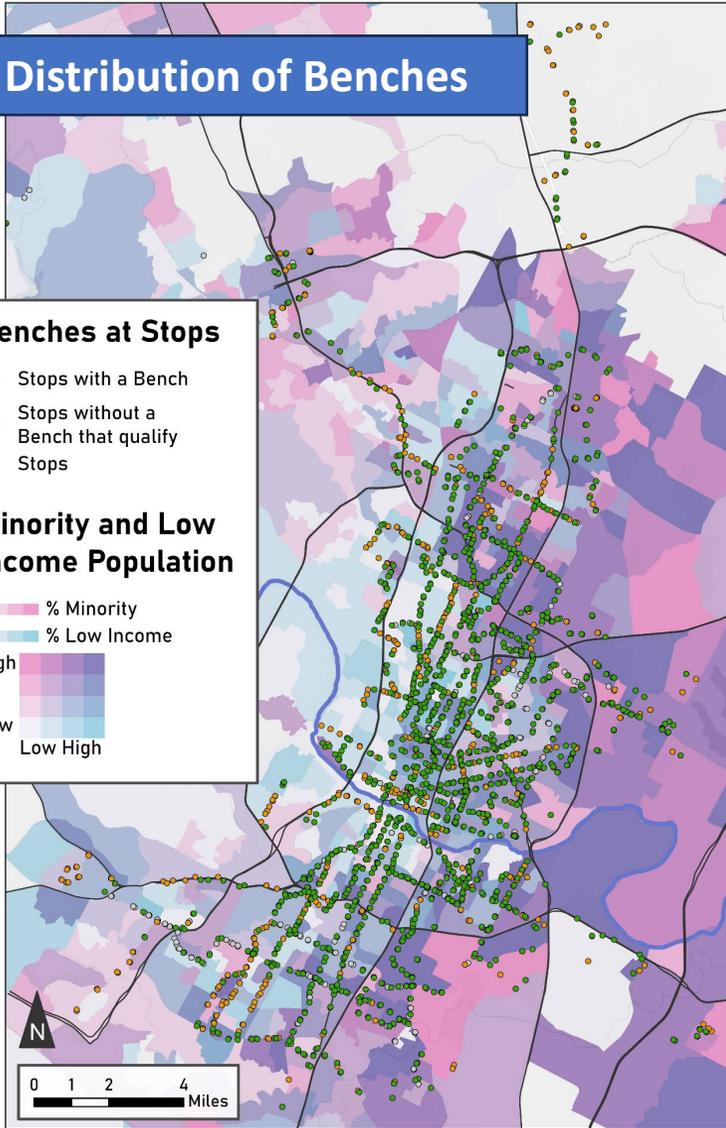
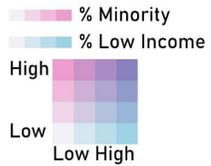
Distribution of Shelters, Benches, and Waste Receptacles

Distribution of Benches

Benches at Stops

- Stops with a Bench
- Stops without a Bench that qualify
- Stops

Minority and Low Income Population

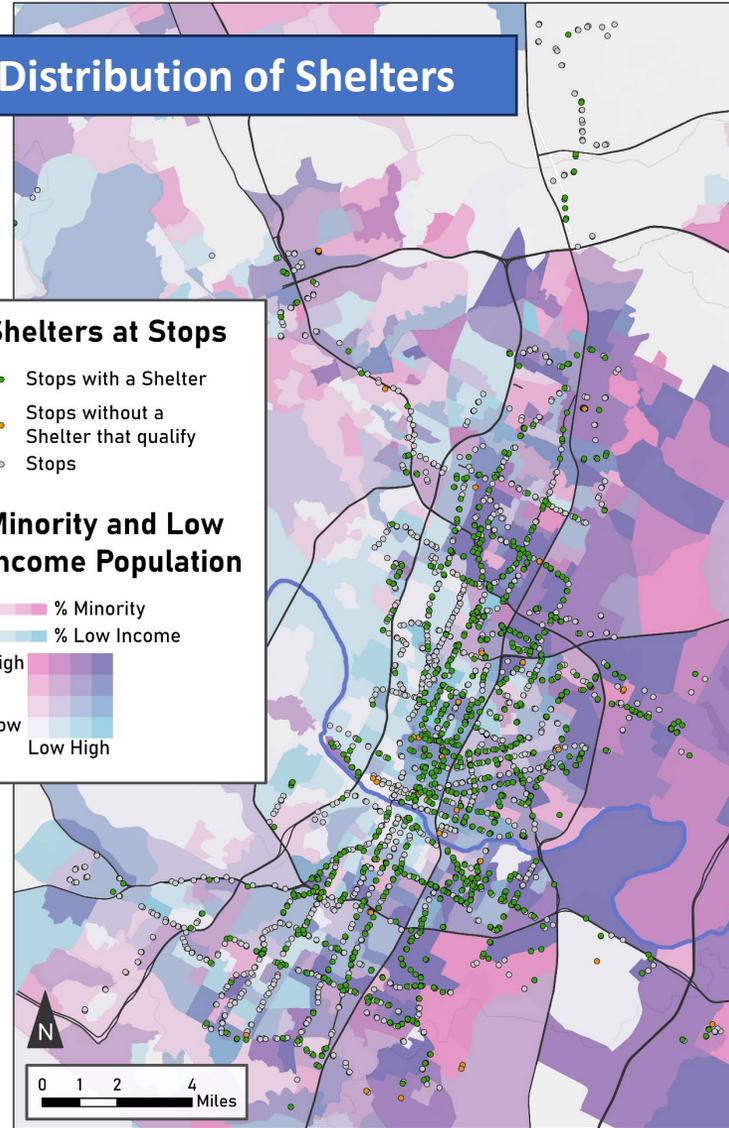
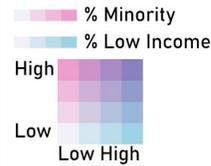


Distribution of Shelters

Shelters at Stops

- Stops with a Shelter
- Stops without a Shelter that qualify
- Stops

Minority and Low Income Population

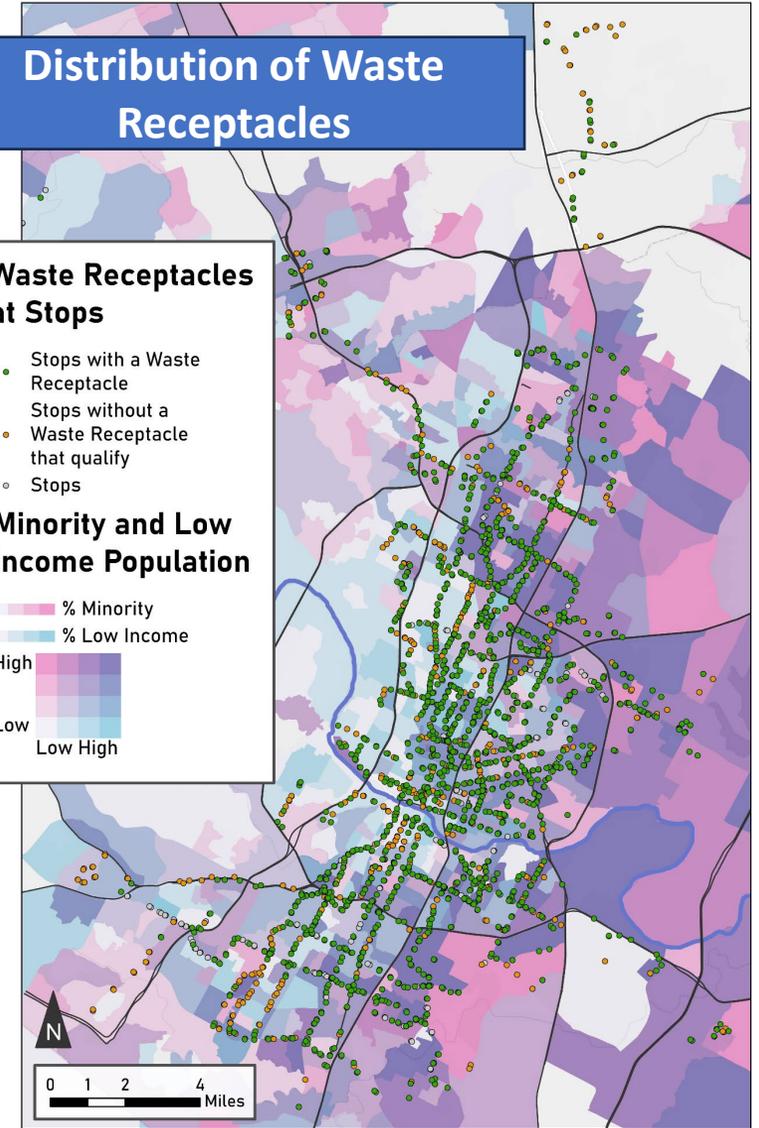
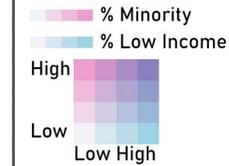


Distribution of Waste Receptacles

Waste Receptacles at Stops

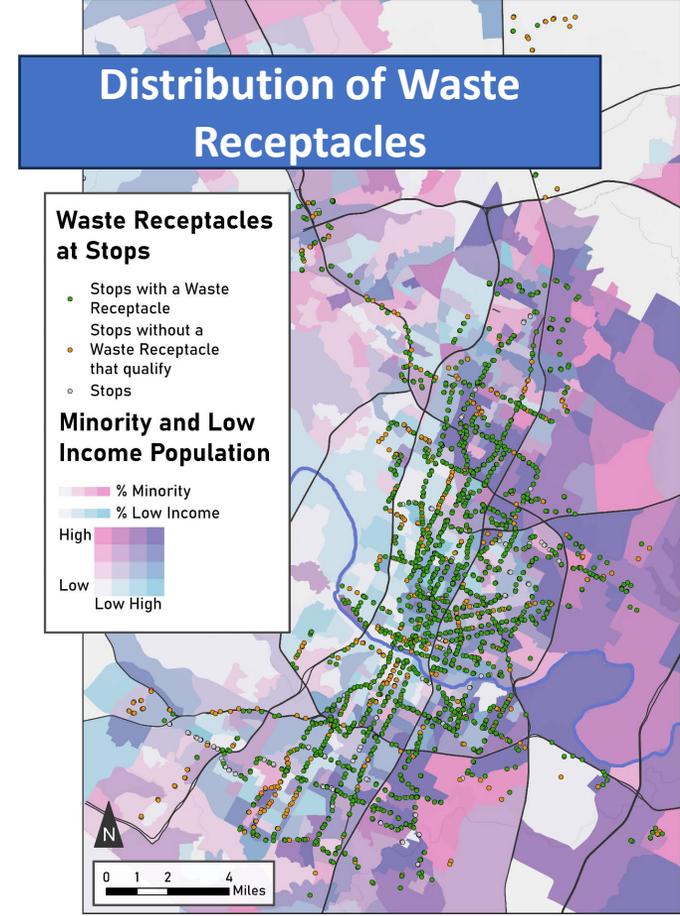
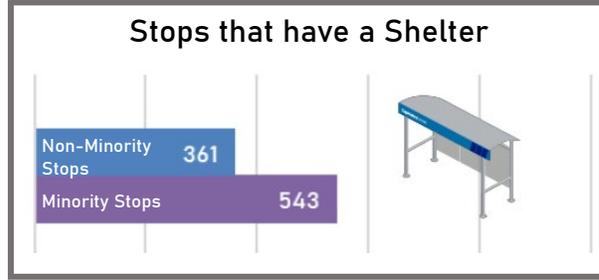
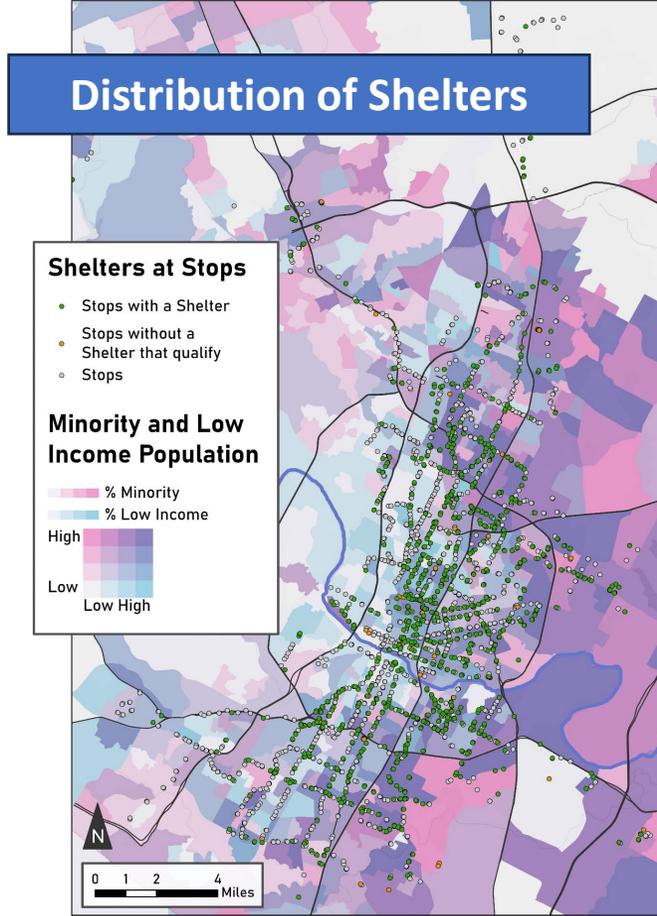
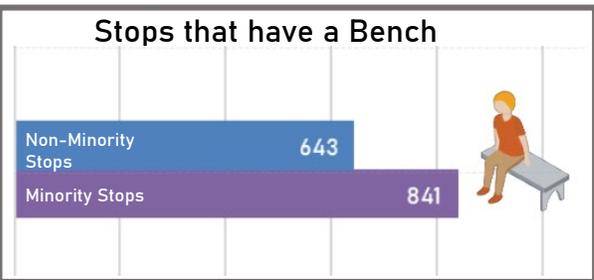
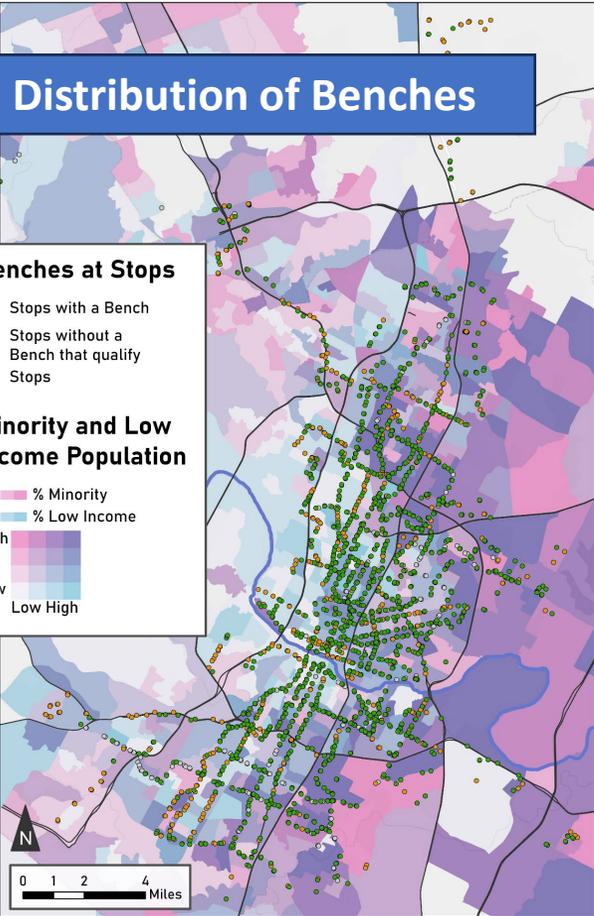
- Stops with a Waste Receptacle
- Stops without a Waste Receptacle that qualify
- Stops

Minority and Low Income Population



Maps were developed based on data from ACS 2023-2018 five-year estimates and CapMetro amenity data from the Stop Amenity Dashboard.

Distribution of Shelters, Benches, and Waste Receptacles



Maps were developed based on data from ACS 2013-2018 five-year estimates and CapMetro amenity data from the Stop Amenity Dashboard.

Need for Transit Stop Amenity Visualizer

Bus stop data changes frequently.



The dashboard ensures our reporting methods stay consistent.

Planning receives frequent external requests about amenity distribution.

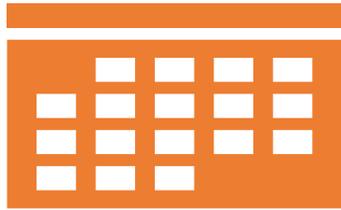


The dashboard streamlines data verification and allows anyone in the agency to access accurate bus stop data immediately.



Data Sources for CapMetro.org dashboard

Where does bus stop data in this dashboard come from?



Scheduling
data (GTFS)

List of the Stops from
the latest Service
Change



GIS

Geographic Info System

Location of the
stop



Asset Management
System (HEXAGON)

Asset list for each Stop

Dashboard is designed to be a snapshot in time and not a real time source of info.

Dashboard on CapMetro.org

CapMetro Transit Stop Amenities
☰

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Stop Amenity Filters

Tool Tip: Use the filters to see which stops have specific amenities and view their information in the info panel and Stops Data Table.

Search by Stop ID
No Selection

Filter Stop Benches
No Selection

Filter Stop Lighting
No Selection

Filter Stop Real Time Info
No Selection

Filter Stop Shelters
No Selection

Filter Stop Waste Receptacles
No Selection

◀ 1 of 2343 ▶

Filtered Stop Selections

Stop ID 243: RIO GRANDE/15TH

Amenities Present at Stop	
Address	606 15Th, Austin TX 78701
In Service	Yes
Bench	Yes
Lighting	Yes
Real Time Info	Yes
Shelter	No
Waste Receptacle	Yes

Map
Stops Data Table

2/3/2026
Data Last Updated

Routes and Stops

Stops

- In Service
- Not In Service

Routes

- High Frequency
- Local
- UT Shuttle
- Special
- Express
- Night Owl
- Rail
- Round Rock

Disclaimer

Amenity information is provided for customer convenience and may not always reflect real-time conditions at each stop. Availability of features such as shelters, benches and lighting can change due to maintenance or other factors. The indicator numbers for amenities and stops displayed in this dashboard represent systemwide totals and are updated three times a year in alignment with CapMetro's regular service changes. For the most accurate service information, please check CapMetro's Trip Planner or contact Customer Service.

The amenity indicators along the bottom of the dashboard display systemwide totals. The amenity counts represent the number of stops that have the amenity present.

The total number of stops may fluctuate over time based on changes for each service period, construction of new

Disclaimer
Help

Filtered Stops

2,343

Out of 2,343 Total Stops

Filtered Benches

1,484

Out of 1,484 Stops with Benches

Filtered Lighting

1,890

Out of 1,890 Stops with Lighting

Filtered Real Time Info

1.8k

Out of 1.8k Stops with Real Time Info

Filtered Shelters

904

Out of 904 Stops with Shelters

Filtered Waste Receptacles

1,593

Out of 1,593 Stops with Waste Receptacles

Dashboard is designed to be a snapshot in time and not a real time source of info.

Transit Stop Amenities – Apply Filters

CapMetro Transit Stop Amenities
1/16/2026
Data Last Updated

CapMetro

Stop Amenity Filters

Tool Tip: Use the filters to see which stops have specific amenities and view their information in the info panel and Stops Data Table.

Search by Stop ID
243, 467, 468, 471, 472, 3010

Search...

- 243
- 465
- 467
- 468
- 471
- 472

Reset Select all

Filtered Stop Selections

Stop ID 243: RIO GRANDE/15TH

Amenities Present at Stop	
Address	606 15th, Austin TX 78701
In Service	Yes
Bench	Yes
Lighting	No
Real Time Info	No
Shelter	No
Waste Receptacle	Yes

[View Full Stop Details](#)

Routes and Stops

Stops

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- Not In Service

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The amenity indicators along the bottom of the dashboard display systemwide totals. The amenity counts represent the number of stops that have the amenity present.

The total number of stops may fluctuate over time based on changes for each service period, construction of new stops, or consolidation or closure of existing stops.

"In Service" stops are transit stops that are currently active and scheduled to be served by at least one route. These stops are part of the live, operational network and are available for use by riders. "Not In Service" stops are stops that were part of the most recent service change, making them inactive and not currently served by any route. These may include stops temporarily closed due to construction, suspensions, or other service changes.

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Filtered Stops

6

Out of **2,343** Total Stops

Filtered Benches

4

Out of **1,360** Stops with Benches

Filtered Lighting

1

Out of **283** Stops with Lighting

Filtered Real Time Info

1

Out of **139** Stops with Real Time Info

Filtered Shelters

2

Out of **744** Stops with Shelters

Filtered Waste Receptacles

5

Out of **1,536** Stops with Waste Receptacles

Dashboard is designed to be a snapshot in time and not a real time source of info.

Ongoing Bus Stop Maintenance

CapMetro Transit Stop Amenities

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Stop Amenity Filters

Tool Tip: Use the filters to see which stops have specific amenities and view their information in the info panel and Stops Data Table.

Search by Stop ID
951

951

5951

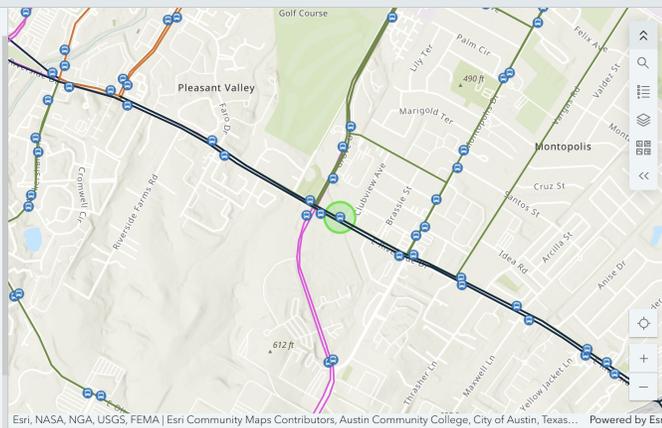
Reset Select all

Filter Stop Shelters
No Selection

Filter Stop Waste Receptacles
No Selection

Filtered Stop Selections
Stop ID 951: 6000 RIVERSIDE/CLUBVIEW

Amenities Present at Stop	
Address	6000 Riverside, Austin TX 78741
In Service	Yes
Bench	Yes
Lighting	Yes
Real Time Info	Yes
Shelter	Yes
Waste Receptacle	Yes



1/16/2026
Data Last Updated

Routes and Stops

Stops

- In Service
- Not In Service

Routes

- High Frequency
- Local
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The amenity indicators along the routes of the dashboard display systemwide totals. The amenity counts represent the number of stops that have the amenity present.

The total number of stops may vary over time based on changes for service period construction.

Disclaimer Help

Filtered Stops	Filtered Benches	Filtered Lighting	Filtered Real Time Info	Filtered Shelters	Filtered Waste Receptacles
1 Out of 2,343 Total Stops	1 Out of 1,360 Stops with Benches	1 Out of 283 Stops with Lighting	1 Out of 139 Stops with Real Time Info	1 Out of 744 Stops with Shelters	1 Out of 1,536 Stops with Waste Receptacles

↑
Stop ID 951, Riverside at Clubview →



Bus Stop Maintenance Strategy



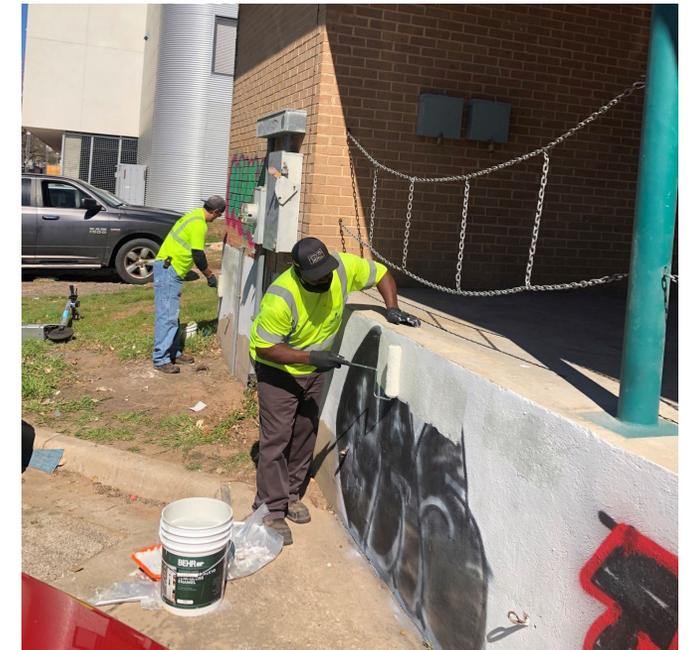
Bus stops are the first point of contact between CapMetro and its riders, and they represent the most visible element of our transit system. As such, their condition directly influences rider confidence, accessibility, and overall community trust.

This strategy is designed to:

- Strengthen safety and security at bus stops through proactive hazard management.
- Optimize the placement and removal of assets such as benches and litter containers based on ridership demand and misuse patterns.
- Improve efficiency and accountability through data-driven deployment of staff and vehicles.
- Engage community partners, businesses, and riders in maintaining bus stop conditions.
- Establish clear key performance indicators (KPIs) to measure and report progress.

Top 10 Bus Stop Work Task Categories

1. Homelessness
2. Trash
3. Dumping
4. Pressure Washing
5. Biohazards
6. Graffiti
7. Branches
8. Signage
9. Grass
10. Unserviceable



Bus Stop Maintenance Strategic Pillars

1. Safety & Security

- Hotspot Mapping
- Lighting
- Police/Outreach Partnerships
- Vehicle Barriers

2. Smart Asset Placement

- Trash Cans
- Benches

3. Graffiti & Vandalism Response

- Rapid Removal Policy
- Graffiti-Resistant Coatings
- Vendor Partnerships

4. Community Engagement

- Retail Partnerships
- Public Reporting Tools

5. Operational Excellence

- Zonal Staffing Model
- Proactive PM Cycle
- Maintenance Management System Optimization
- Fleet Utilization

6. Performance & Accountability

- KPIs
- Transparency
- Continuous Improvement

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Thank you!